



ATTENTION TO SUSPICIOUS PHONE CALLS

Dear Customer,

We hereby inform you that Deloa Energy S.r.l. does not use the teleselling channel for the conclusion of supply contracts.

However, you may receive phone calls from individuals presenting themselves as operators of Deloa Energy S.r.l. or operators of "Local Distribution," informing you of alleged price increases of our offers, or creating fear of alleged - and non-existent - technical problems, with the intent of convincing you to change supplier.

Deloa Energy S.r.l. wishes to clarify that **ANY TELEPHONE COMMUNICATION OF THIS TYPE must be considered false.**

The official telephone contact numbers +39 0471 1726559, +39 335 6497209, and +39 393 0098960 are used **exclusively for providing customer assistance.**

Any other number must be considered not authorized by Deloa Energy S.r.l.

We would be grateful if, should you receive this type of call from unauthorized telephone numbers, you would report it to our Customer Assistance Service at +39 0471 1726559, which remains at your disposal for any further clarification, or by sending an email to info@deloaenergy.it

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